



United4Health



Joint Digital Healthcare Symposium

Our Daily Digital Health: ... is everyone ready ?

19-20 January 2016 in Brussels, Belgium

Stanhope Hotel, Rue du Commerce 9, 1000 Brussels

The **Joint Digital Healthcare Symposium** convenes the **Thought Leading European eHealth community** to join the colocation of the **United4Health Final Conference** and the **7th Annual EHTEL eHealth Symposium**.

- ▶ Doers from the field will demonstrate and debate **what it really means to use eHealth and mHealth at scale** to transform healthcare delivery.
- ▶ Learn about the **headline lessons learned and outcomes** from the evaluation of the large scale European telehealth deployment project **United4Health**.
- ▶ As the pace of technology innovation is ever increasing, you will be invited **to look forward into the future of healthcare transformation**.

Event co-organised by **United4Health Project** (co-funded by EU) and **EHTEL**.

JOINT DIGITAL HEALTHCARE SYMPOSIUM SCHEDULE

19 Jan	09:30 - 18:00	Joint Digital Healthcare Symposium – Part 1 Venue: <i>Stanhope Hotel, 1000 Brussels</i>
	20:00 - 23:00	Joint Symposium Networking Dinner
20 Jan	09:30 - 14:00	Joint Digital Healthcare Symposium – Part 2 Venue: <i>Stanhope Hotel, 1000 Brussels</i>

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Tuesday, 19 January 2016

09:00 – 09:30 Registration and Welcome Coffee

09:30 – 09:45 [D1-1] **Welcome and Opening**

Prof George Crooks OBE, United4Health Coordinator, Medical Director NHS 24 Scotland
Marc Lange, Secretary General, EHTEL - European Health Telematics Association

09:45 – 11:15 [D1-3] **Transforming the Patient Experience in Europe**

Chair: Donna Henderson, United4Health Management Team, NHS 24 Scotland

United4Health Vision: Transforming the Patient Experience in Europe

Leo Lewis, United4Health Management Team, HIM SA, Brussels, Belgium

Challenges and Benefits of Evaluating Telehealth Deployment in Routine Care

Dr Panos Stafylas, United4Health Medical Coordinator, HIM SA, Brussels, Belgium

Transforming the Experience for Patients Living with ... [Services, Protocols and Results]

... Congestive Heart Failure:

Dr Miren Nekane Murga, Cardiology Specialist, Kronikgune, Basque Country, Spain

... COPD:

Dr Hugh Brown, GP, COPD Clinical Lead for U4H, Ayrshire & Arran NHS, Scotland, UK

... Diabetes:

Dr Sandeep Thekkepat, Clinical Lead in Diabetes, NHS Lanarkshire, Scotland, UK

11:15 – 11:45 Coffee Break

11:45 – 13:15 Leveraging Benefits of Telehealth in Europe

||| Parallel Insight Sessions

Parallel Insight Session 1: [D1-4A]

How to Evaluate Telehealth Services in Daily Routine Care

Facilitator: Dr Panos Stafylas, U4H

- ◆ **Economic Analysis**
Kristian Kidholm, RSD
- ◆ **Patient Perception**
Prof Vassilis Aletras, U4H, HIM SA
- ◆ **Organisational Assessment**
Lise Kvistgaard Jensen, U4H, Region of South Denmark
- ◆ **Round Table on Evaluation**
All

Parallel Insight Session 2: [D1-4B]

How Does Telehealth Enable Improved Self-Management and Care

Facilitator: Leo Lewis, U4H

- ◆ **Diabetes Service in Greece**
Dr George Dafoulas, Trikala, Greece
- ◆ **COPD service in Wales**
Claire Hurlin, Lead for Chronic Conditions Management, Wales
- ◆ **CHF Service in Northwest Moravia**
Lukas Roubik, Olomouc
- ◆ **Round Table on Care Pathways**
All

Parallel Insight session 3: [D1-4C]

Tackling the Technology Barriers: Interoperability and Regulation

Facilitator: Elinaz Mahdavy, U4H IAT

- ◆ **Health-IT Integration with Local / Regional / National Health-IT Infrastructures Systems**
Esteban de Manuel Keenoy, Kronikgune, Basque, Spain
- ◆ **Interoperability is a Choice: Highlights from United4Health**
Michael Strübin, IAT/Continua
- ◆ **Deploying Telehealth in Routine Care: Regulatory Perspectives**
Nicole Denjoy, IAT/COCIR

13:15 – 14:15 Lunch

14:15 – 15:40 [D1-5] Infrastructures as an Enabler - Seamless Connected Health

Chair: Dr Stephan Schug MPH, Chief Medical Officer, EHTEL

Introduction: eHDSI - Linking National eHealth Platforms and Cross-Border Healthcare
Tapani Piha, DG Santé, European Commission

epSOS, EXPAND and PHC 34 – Bridging European Interoperability
Dr Henrique Martins (tbc), MoH Portugal and EXPAND Project Co-ordinator

Building a National Platform for Connecting Patients and their EHR
Heiko Zimmermann, Agence eSanté, Luxembourg

Powering Seamless Care for Chronically Ill: Universal Platform for Telehealth
Hadas Lewy, Maccabi Healthcare, Israel

15:40 – 16:00 Coffee Break

16:00 – 17:00 [D1-6] Scaling up Digital Health Innovations

Chair: John Crawford, EHTEL Vice-President, IBM

Operationalising a Policy Framework: Nationwide EHR and Services for Patients
Dr Päivi Hämäläinen, National Centre for Health and Welfare (THL), Finland

Lessons Learned by Healthcare Organisations when Managing Service Transformation
Dr Margaret Whoriskey MBE, Technology Enabled Care and Digital Innovation Division, Scottish Government, United Kingdom

Use Case for Managing the Transformation towards Telehealth
Tino Marti, TicSalut, Barcelona, Spain

Round Table: Empowering Healthcare Organisations for Planning Service Transformations
Panellists: All Speakers and Marc Lange, EHTEL

17:00 – 18:00 [D1-7] Upscaling Telehealth – The Need for Policy Engagement

Chair: Prof George Crooks, United4Health Coordinator, Medical Director NHS 24 Scotland

United4Health Recommendations as presented in the European Parliament Workshop
Introduction by the Session Chair, Prof George Crooks, OBE

Stakeholders View on the U4H “Upscaling Telehealth” Recommendations
Health Authority View (Regions’ Representative from U4H User Policy Advisory Board)
Patient/Consumer View (Stakeholder Representative from U4H User Policy Advisory Board)
Health Professional View (Stakeholder Representative from U4H User Policy Advisory Board)

18:15 – 19:45

EHTEL Members': Annual General Meeting – Part I

EHTEL
EUROPEAN HEALTH TELEMATICS ASSOCIATION

20:00 – 23:00 [Din] Joint Digital HealthCare Symposium 2015 Networking Dinner

Stanhope Hotel, 1000 Brussels

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Wednesday 20 January 2016

08:00 – 09:30

EHTEL Members': Annual General Meeting – Part II

EHTEL

09:40 – 10:30 [D2-1] **Lessons Learned on Accelerating Healthcare Transformation at Scale**

Chair: *Rachelle Kaye, Association Internationale de la Mutualité, Brussels, Belgium*

Lessons learned on ..

.. **Stakeholder Engagement and Patient Acceptance**

Claire Hurlin, Lead for Chronic Conditions Management, NHS Wales, UK

.. **Change Management, Organisational Transformation, and Workforce Adoption**

Wenche Tangene, Kristiansand, South Norway

.. **Health-IT Integration with Local / Regional / National Health-IT Infrastructures**

Michelle Brogan, NHS 24 Scotland, UK

10:35 – 11:25 **Extended / Interactive Coffee Break on Lessons learned on Telehealth Deployment**
Parallel Digital Poster Sessions

Digital Poster Session 1: [D2-2A]
Focus on Stakeholder Engagement and Patient Acceptance

Resource Person: *Claire Hurlin, U4H*

Facilitator: *Diane Whitehouse, EHTEL*

- ◆ **Lessons Learned ... in Scotland**
Kathleen McGuire
- ◆ **... in Northwest Moravia**
Michal Stybna
- ◆ **... in Calabria**
Francesca Faggiani
- ◆ **... in North Norway**
Undine Knarvik

Digital Poster Session 2: [D2-2B]
Focus on Organisational Transformation and Workforce Adoption

Resource Person: *Wenche Tangene*

Facilitator: *Cari Almazan, AQUAS*

- ◆ **Lessons Learned ... in Berlin**
Andrea Croci
- ◆ **... in Scotland**
Morag Hearty
- ◆ **... in Campania**
Mariangela Contenti

Digital Poster Session 3: [D2-2C]
Focus on Health-IT Integration with Local / Regional EHR Infrastructures

Res. Person: *Michelle Brogan, NHS 24*

Facilit.: *Marco d'Angelantonio, HIM SA*

- ◆ **Lessons Learned ...in Galicia**
Javier Quiles del Río
- ◆ **... in South Karelia**
Mira Pakanen

11:30 – 12:55 [D2-3] **Healthcare Anywhere and the Internet of Everything**

Chair: *Mario Romao, Intel Corporation, Brussels, Belgium*

Riding on the Datum

Elijah Charles, Intel Health and Life Sciences, London, United Kingdom

Health 4.0 and Well-Being – Concertation of Self-Management and Care

Claus F. Nielsen, DELTA, Denmark

"Provide me with my data pill" - New Horizons for Medical Therapies

Brendan Barnes, efpi – Global Health Executive Team, Brussels, Belgium

Worldwide Support to Well-Being, Prevention and Coping with Diabetes

Dr Petra Wilson (tbc), International Diabetes Federation, Brussels, Belgium

12:55 – 13:00 [D2-4] **Closing** Prof George Crooks OBE, United4Health & EHTEL

13:00 – 14:00 **Closing Lunch**

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